

IPO Essential: How to change the SD Card to Release 8.1(73)

Keep in mind that Avaya will change the words used on the Manager screens from time to time.

Take the SD Card and put it into an SD Card Reader.

Notes: Make sure that the Manager Software in the Laptop is 8.1(73) aka. 10.1(73)

If your SD Card Reader has multiple slots (Drives), be sure to note which one represents the Avaya SD Card.

It will look similar to this: + IPO MU-LAW

If you see a series of other files in the IPO MU-LAW folder, DO NOT click on any of them.

Open the Manager Software WITHOUT connecting to the IP Office Control Unit.

Click “File”

Click “Advanced”

Click “Format IP Office SD Card” >

Click “IP Office U-Law” for the Essential/Standard Mode

Wait about 30 seconds and then:

Go back to the “Advanced Tab”

Click “Recreate IP Office SD Card” >

Click “IP Office U-Law” for Essential/Standard Mode

Click OK... and read this very carefully....

Then it may take 30-40 minutes or longer to downgrade the SD Card.

During that time, you will see a pop up with a progress bar increasing.

When it is done, the pop up will disappear. Don't touch anything !!!

You will now see a new progress bar in the lower right corner of the Manager program.

A pop up will say “System SD Card successfully recreated.” when it is done.

Then take SD Card out and put into IP Office.

It will keep the original Feature Key number but it will be downgraded.